## THE GEORGE S. SYME SENIORS' CENTRE OF YORK Operating as



# **Annual Report 2021**



### **Mission Statement**

To improve the quality of life for older adults by providing opportunities for exercise, congregate dining, travel, education and socializing so that members can maintain self-esteem, functional ability, and wellbeing, enabling them to remain in their homes and communities.

### **Our Organization**

### **VOLUNTEERS**

#### **Board of Directors 2021-2022**

Donna Tettmar – President

Gary Peltz – Vice President

Lola Kratz – Secretary

Susan Horvath – Treasurer

Richard Kratz - Director

Marlene Peltz - Director

Ray Strong – Director

Geoffrey Taylor - Director

Anne Woods - Director

Joyce Woronchak - Director

### **Advisory Committee**

Councillor Frances Nunziata

MPP Faisal Hassan

MP Ahmed Hussen

Representative Parks & Recreation - City of Toronto

#### **Committees**

- Executive
- Finance
- Human Resources and Safety
- Trips and Travel
- Programs
- Office Standards/IT
- Membership
- Renovations

#### **Teams**

- Café Crew
- Delta Bingo
- Donations
- Newsletter
- Reception
- Special Events
- Syme Seedlings

### **Staff**

Kelly Montgomerie – Executive Director

Cleriese Lewis – Program Manager

Julie Tye – Program Facilitator & Snow Link Coordinator

#### MINUTES OF LAST YEAR'S ANNUAL GENERAL MEETING

Friday April 29th, 2021

**President Donna Tettmar** welcomed the members to the meeting and called the attendees to rise for the singing of O Canada. There was a short discussion on how the meeting would be conducted and how to signal the host with questions.

Welcome to our guests Paul Mason, representative for MPP Faisal Hassan, Sasha Smart, representative for MP Ahmed Hussen and Teresa Carvalho, representative Councillor Frances Nunziata and Suzanne Teixeira, Executive Director York West Active Living Centre.

### **Land Acknowledgement**

Gary Peltz Vice President read the land acknowledgement

We acknowledge the land we are meeting on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. We also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit. The Syme 55+ Seniors' Centre gratefully acknowledges these Indigenous Nations for their guardianship of this land.

### Amendments for the Agenda:

Approval of Previous Minutes should read October 22<sup>nd</sup>, 2020

6.1 should read 7.1

6.2 should read 7.2

6.3 should read 7.3

Motion to destroy the ballots should read May 10th, 2021

Motion: to Approve the Agenda as amended

Moved by: Winifred Hamilton Second by: Margo Duncan

Carried

**Motion** to Approve the Minutes of the Annual General Meeting for 2019, held October

22<sup>nd</sup>, 2020

Moved by: Gary Peltz Second by: Marlene Peltz

Carried

### **Reading of the Creed**

**Gary Peltz** Vice President read the Syme55+ Creed.

#### Overview of 2020

**President Donna Tettmar** gave a brief overview of the activities in 2020 and encouraged members to read her full report in the printed material.

#### **Financial Overview**

**Susan Horvath** Treasurer gave her report on the financial results of 2020 which show a net gain of \$34,297 on an income of \$276,461. Included in the annual report is a breakdown of 2020 income and expenses as compared to 2019. 2020 saw a significant decrease in income from class fess/other activities and the addition of funds from the Federal Wage Subsidy Program. Our sustainable grants remained the same, with the exception of the Federal Summer Student Grant.

**Motion**: to Approve 2020 Financial Statements.

Moved by: Gary Peltz Second by: Pat Deering

Carried

Motion: to approve 'Deeth & Co. LLP' as the Centre's auditors for 2021

Moved by: Richard Kratz Second by: Anne Woods

Carried

#### **Election of Officers**

**Donna Tettmar** thanked the retiring Director Stella Hesketh for her time and contribution to the Centre.

**Nominations:** The following 9 members were nominated for position of Director

Lola Kratz (running for re-election)
Gary Peltz (running for re-election)

Geoffrey Taylor (running for re-election)

Sabine Beblo
John Reynolds
John L. Reynolds
Joyce Woronchak
Iris Yemchuk
Ray Strong

#### The Results of Election 2021-2023

Lola Kratz
Gary Peltz
Geoffrey Taylor
Sabine Beblo
Joyce Woronchak

Thank You to Dave Hewitt, York West Active Living Centre for counting the vote.

### **Reading of Oath by New Directors**

**Anne Woods** led the new directors in the reading of the oath.

#### **Destroying of the Ballots**

**Motion:** to destroy the ballots on May 10<sup>th</sup>, 2021

Moved by: Sabine Beblo Seconded by: Susan Horvath

Carried

#### **New Business**

The following addition to the bylaws was presented and discussed.

To add "Due Diligence" Directors shall act honestly and in good faith with a view to the best interest of the corporation. Exercise care, diligence and skill that a reasonably prudent person would exercise in comparable circumstances."

**Motion:** to accept the bylaw addition as presented.

Moved by: Gary Peltz

Seconded by: Susan Horvath

Carried

There was a discussion on the definition of "meeting of members" as included in the By-Laws.

There was a discussion on the language of the land acknowledgement. Both issues have been referred to the appropriate committees for review.

#### **Motion to Adjourn**

Moved by: Susan Horvath

Seconded by: Winifred Hamilton

Carried

PREPARED BY:

Lola Kratz

Lola Kratz

Secretary May 3<sup>rd</sup>, 2021 Donna Tettmar President May 3<sup>rd</sup>, 2021

APPROVED BY:

#### PRESIDENT'S REPORT

#### 2021 in Review

The year ended as it had begun; in lockdown. We had a few false starts where we expected to not have to socially distance and we expected to be able to dine in at our favorite restaurant. There had been a short reprieve during the summer but that was ended in the fall.

Thanks to our wonderful Syme staff we had virtual classes, information sessions, and lots of other activities.

Our Zoom classes were increased to six in January and seven in February. Bingo became a part of the programing in June. Then in August a walking activity was added which ended in the fall when the weather became inclement. On very special occasions we enjoyed entertaining sing-a-longs. As we were muted, we could sing lustily and off key as no one else could hear. Yoga -in-the-park was cancelled due to weather.

Staff teamed up with many different organizations to offer us interactive presentations via Zoom. Toronto Public Health made 2 presentations: one on Covid-19 and one on mask wearing; Humber Arboretum helped us celebrate Earth Day; Humber College made 2 presentations: one on Falls Prevention and a one was a Mini-Health Fair; Toronto Master Gardeners talked about ways to garden in small spaces; TechServe addressed the issue of Cyber Safety while Estate Planning was offered by Lynette Funeral Home. Toronto Police talked about Personal Safety and the Ministry of Transportation presented a talk about winter driving. Virtual seminars were also provided by Bereavement Ontario, Homecare Hub, and Silver Lining Senior Advisors.

There was a 'Meet and Greet' the Board and another with York South-Weston politicians from all three levels of government.

In place of the Toronto Challenge, we held the Syme Challenge (a walk to raise funds for Syme). Also, thanks to Zoom, we were able to hold a Silent Auction. The Syme Food Bank, another innovation by Syme staff has been a boon to the community and enabled staff to maintain a presence at the Centre for 2 days a week throughout the pandemic. The community and members have been generous supporters of our food bank especially when a specific need is identified, for example, a request for school supplies.

Our most ambitious undertaking was the implementation of a payment system whereby credit cards can be used to pay for membership, classes, lunches and special activities. It can even be done over the phone. Have you noticed the new signs at the front and side doors? We are now more visible to passing traffic.

Do you remember our BBQ during the summer? It was exceedingly hot, so philly steak sandwiches were a wonderful alternative. The sandwiches were the best ever especially as they were accompanied by an ice cream cone from an ice cream truck, compliments of Lynett Funeral Home. It was a perfect and sweltering day, but we met and visited even wearing our masks.

In the fall, when restrictions were relaxed a bit, some games activities were offered as a trial. It worked out okay and plans were made to offer more classes in the new year. However, we ended the year as it had begun – in lockdown but it will improve and we will see each other again.

The city has repaired the roof over the office so there should be no more leaks. We have contracted to have the patio floor replaced so we can enjoy the outside in comfort.

Our instructors have continued to rise to the challenge of offering Zoom classes from their homes. Sometimes this involved changing lighting or backgrounds and moving furniture.

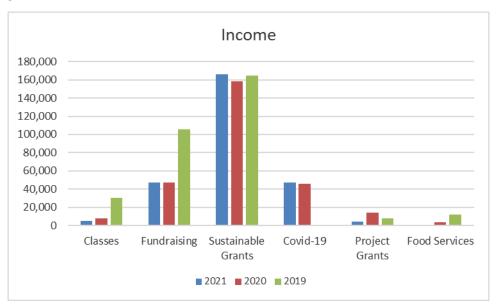
Thanks go out to everyone who made 2021 possible (staff, instructors and you, our Zoomers); we look forward to a better 2022, maybe even trying out our ping pong table, purchased last year but not yet used.

Donna Tettmar President

#### TREASURER'S REPORT

The financial statements presented in the Annual Report are the audited statements for the Syme 55+ Centre for the period of January 1<sup>st</sup> – December 31<sup>st</sup> 2021.

The 2 charts compare the 2021 financial results to the previous 2 years. 2019 was the last year we were able to operate normally followed by 2 years of Covid restrictions.



#### Total Income:

2021 - \$270,154 2020 - \$276.461

2019 - \$319,731

**Classes** represent class and club fees.

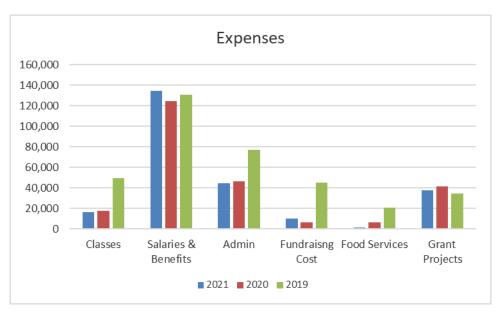
**Fundraising** represents all fees not including class fees, donations, Bingo income, grants received, for example from Daily Bread Food Bank and Chum City in 2021. **Sustainable Grants** represents Grants from the City, the Province, and in 2019 the Federal Summer Student Grant.

**Covid-19** represents Federal Wage Subsidies received

**Project Grants** represent Special Grants from the province for:

- 2019 new stoves, new freezer, misc. kitchen items
- 2020 misc. kitchen items, computer equipment, patio furniture, patio work
- 2021 rooftop patio (incomplete due to Covid restrictions)

Food services represents income from congregate dining, lunches, and coffee



#### **Total Expenses:**

2021 - \$243,949

2020 - \$242,165

2019 - \$356,713

Classes represent Instructor fees.

**Admin** represents Board Expenses, Office expenses, Accounting, Computer Maintenance, Insurance, Xerox lease (printer), Audit fees.

**Fundraising Cost** represents Program and Material expenses, Food Bank expenses. **Food Services** represents moneys spent for lunches, coffee, special events: the Ice Cream truck in 2021

**Grant Project** represent moneys spent on Special Capital projects and related staff time

During the shutdown the Finance Committee met often to monitor our income and expenses and to ensure we were able to maintain limited operations. Our staff was able to secure small grants to increase our income and expenses were pared as much as possible.

The Syme 55+ Centre was able to continue modified operation with full staff during 2021 thanks to the Canada Emergency Wage Subsidy (CEWS).

Susan Horvath, Treasurer

The George S. Syme Seniors' Centre of York

**Financial Statements** 

Year ended December 31<sup>st</sup>, 2021



#### Independent Auditor's Report

To the directors of The George S. Syme Seniors' Centre of York Report on the Audit of the Financial Statements

#### Opinion

We have audited the financial statements of The George S. Syme Seniors' Centre of York, which comprise the statement of financial position as at December 31, 2021, and the statement of changes in net assets, statement of operations and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, except for the effects of the matter described in the Basis for Qualified Opinion section of our report, the accompanying financial statements present fairly, in all material respects, the financial position of The George S. Syme Seniors' Centre of York as at December 31, 2021, and its financial performance and its cash flows for the year then ended in accordance with Canadian Accounting Standards for Not-For-Profit Organizations.

#### Basis for Qualified Opinion

In common with many charitable organizations, the Organization derives a portion of its revenue from fundraising and donations, the completeness of which is not susceptible to satisfactory audit verification. Our verification of these revenues was limited to the amounts recorded in the records of the Organization. We were not able to determine whether any adjustments might be necessary to fundraising and donation revenues, excess of revenue over expenses, assets and net assets

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report.

We are independent of the Organization in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Emphasis of Matter**

We draw attention to Note 8 to the financial statements which describes the uncertainty related to the COVID-19 pandemic. Our opinion is not qualified in respect to this matter.

Independent Auditor's Report (Continued)

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian Accounting Standards for Not-For-Profit Organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Organization's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Organization or to cease operations or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Organization's financial reporting process.

#### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements. As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit.

Independent Auditor's Report (Continued)

#### We also:

\*Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

\*Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Organization's internal control.

\*Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

\*Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Organization's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Organization to cease to continue as a going concern.

\*Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

The engagement partner on the audit resulting in this independent auditor's report is Mr. Richard Clarke, CPA, CA.

Chartered Professional Accountants Mississauga, Ontario

### The George S. Syme Seniors' Centre of York

Statement of Financial Position As at December 31, 2021

	Notes	2021	2020
Assets			
Current assets			
Cash		\$ 182,640	\$ 117,42
Guaranteed investment certificates	3	45,487	45,30
Accounts receivable		392	-
Government remittances receivable		1,492	1,75
Grants receivable - Ontario Seniors' Secretariat -			3,96
Special			
Prepaid expenses		1,018	1,80
		\$ 231,029	\$ 170,25
Liabilities			
Current liabilities			
Accounts payable and accrued liabilities		\$ 9,848	\$ 14,26
Deferred contributions	4	54,472	12,70
		64,320	26,96
Net assets			
Unrestricted		71,709	48,28
Internally restricted	5	95,000	95,00
		166,709	143,28
		\$ 231,029	\$ 170,25

**Donna Tettmar, President** 

Susan Horvath, Treasurer

The George S. Syme Seniors' Centre of York Statement of Operations Year ended December 31, 2021

	Notes	2021	2020
Revenue			
Grants			
City of Toronto - Community Service Partnership	\$	71,471 \$	70,763
City of Toronto - SnowLink		26,172	26,049
Congregate Dining		15,960	11,970
Ontario Seniors' Secretariat - Elderly Persons Centres		49,720	49,719
Ontario Seniors' Secretariat - Special		2,561	13,996
		165,884	172,497
COVID-19 related benefits and subsidies	9	47,486	45,479
Food services		-	3,206
Fundraising, donations, and other income		52,002	55,279
		265,372	276,461
Expenses			
City of Toronto - SnowLink		27,372	27,121
Food services		1,269	6,506
Events and programs		18,616	23,805
Legal and audit		8,107	8,107
Daily Bread Food Bank expenses		8,115	-
Office supplies		5,965	6,592
Office equipment and services		27,503	28,615
Ontario Seniors' Secretariat - Special Grants		7,898	13,996
Recruitment and promotional		2,533	2,305
Salaries and benefits		134,478	124,696
Transportation and staff travel		94	421
		241,950	242,164
Excess of revenue over expenses	\$	23,422 \$	34,297
_			
Represented by:			
General operating	\$	(9,964) \$	2,823
Fundraising, donations, and other income		33,386	31,474
	\$	23,422 \$	34,297

The George S. Syme Seniors' Centre of York Notes to the Financial Statements December 31, 2021

#### Impact of COVID-19 pandemic

In early 2020, the outbreak of a novel strain of coronavirus ("COVID-19") was confirmed in multiple countries throughout the world and was declared a pandemic by the World Health Organization on March 11, 2020. The Organization was allowed to operate its food bank and shifted some of their programs to online and virtual platforms during the pandemic. During the year, the Organization has successfully applied for government assistance utilizing the Canada Emergency Wage Subsidy (CEWS) relief program.

Given the dynamic nature of the circumstances, it is difficult to predict the full extent of the adverse effect of COVID-19 pandemic on the Organization's financial condition, liquidity, and results of operations in the future. The extent and duration of the impact will depend on future developments, including but not limited to the restrictions placed on public gatherings and general economic conditions.

Although the COVID-19 pandemic has produced uncertainty to the Organization's operations, as of the release of these financial statements there are sufficient cash reserves to fund operations for the foreseeable future.

Statement of Changes in Net Assets Year ended December 31, 2021

	Internally Restricted (note 5)		Unrestricted	2021	2	2020	
Balance, beginningof year	95,000	\$	48,287	\$ 143,287	\$ 108	,990	
Excess of revenue over expenses	-		23,422	23,422	34	,297	
Balance,endofyear	\$	95	,000 \$	71,709 \$	166,709	\$	143,287

### **OUR VOLUNTEERS**

Thank-You to all those who have volunteered in the past. We hope to see you soon.

Carmen Alejandrino	Pauline Hodge	Avelina Sanders
Michaella An	Monica Hope	Diane Sibbett
Kathryn Ariss-Pater	Susan Horvath	Mary Anne Silvestri
Desiree Armstrong	Mary Huang	Amy Sim
Gail Barber	Sita Jagdeo	Doreen Similas
Sabine Beblo	Kathryn Ketcheson	Arlene Smetaniuk
Anita Bartlett	Nina Komarniski	Gloria Spottiswood
Jane Boudebab	Richard Kratz	Ray Strong
Wieslawa Bilan	Lola Kratz	Tita Tabil
Telma Brito	Siu-Yuen So Kwan	Geoffrey Taylor
Sandra Brodie	Pat Law	Donna Tettmar
Helen Brukner	Pam Lindfield	Lydia Thompson
Marli Cardoso	Gerald Locke	Penny Tweddle
Frank Chow	Shirley Long	Julie Uzonyi
Patricia Clark	Theodora Magos	Lucrezia Ventura
Lima Comeau	Emily Martin	Judy Uyeyama
Shannon Corbett	Alta Mowatt	Nancy Uyeyama
Christine Czmielewski	Rob Murakami	Anmarie Webb
Alice Dearden	Evelyn Nagribianko	Clove Wheatle
Josephine Debattista	Ken Keith Nakamura	Robert Whitman
Pat Deering	John Nicolson	Anne Woods
Bernice Dowell	Eileen O'Connor	Joyce Woronchak
Doris Dunne	Gloria Oliver	Walter Woronchak
Norma Falconer	Carmela Pede	Cathy Yeoman
Mary Ezard	Gary Peltz	Olga Yeoman
Joan Fontana	Marlene Peltz	Teresa Zammit
Doreen Fitzsimons	Tina Pham	Stella Zubowski
Olive Foster	Renata Polkowski	
Elaine Freedman	Madeline Pretty	
Gib Goodfellow	Romanina Ricchiuto	
Murlene Heron	John Reynolds	
Stella Hesketh	John Roach	
Kenneth Hodge	Janet Rowe	